# Letter to partners: Update on COVID-19 preparedness

March 16, 2020

To our valued customers and partners,

Food safety has been critical to Crescent Foods since its inception. As a 25 year old company, adjusting plans to adapt to challenges is part of our business. As we continue to navigate COVID-19 together, we want to keep you updated on the measures we are actively taking.  We've been closely monitoring this ever-changing situation and we have formed a committee of leaders within the company that are meeting on a regular basis.  Our quality assurance and food safety professionals work with federal USDA inspectors in our facilities and will continue to oversee the products we provide remain safe.

Your safety and the safety of our employees is our highest priority; therefore, we continue to emphasize Good Manufacturing Practices for sanitation in all food production, storage, shipping and receiving areas as well as taking heightened sanitation and employee hygienic measures in all other common areas. In addition, we are proactively involved in each part of our supply chain to manage and avoid disruption of supplies, production and distribution. In order to continue business, we have strict measures in place to help identify risks and find alternatives to any part of our supply chain that could be affected by this outbreak if needed.

Looking ahead, we will continue to follow the guidelines of the CDC and state health departments directions to be ready for any emerging COVID-19 protocols. The entire leadership team remain fully committed, meeting and monitoring regularly any developments to ensure we do what's best for you, today and always. In the meantime, we pledge honest conversation, taking care of one another, and making decisions with you in mind – always through the lens of our vision and mission.

Best regards,

Ahmad Adam

Founder, President/CEO

Crescent Foods